

WRLC Consortium Loan Performance Summary(ytd)

for physical item requests of books in FY2019

Date run: 7/9/2019

| Lender Institution | Request Status | # of requests | Avg Process Time (hrs) | Avg Complete Request Time (hrs) | Avg Patron Pickup Time(hrs) |
|--|----------------|---------------|------------------------|---------------------------------|-----------------------------|
| American University | FILLED | 8,796 | 50 | 52 | 79 |
| | not FILLED | 1,980 | 38 | 43 | 379 |
| American University Total | | 10,776 | | | |
| American University Washington College of Law Library | not FILLED | 8 | | | |
| American University Washington College of Law Library Total | | 8 | | | |
| Catholic University of America | FILLED | 3,068 | 56 | 57 | 88 |
| | not FILLED | 727 | 38 | 43 | 323 |
| Catholic University of America Total | | 3,795 | | | |
| Gallaudet University | FILLED | 1,365 | 50 | 51 | 76 |
| | not FILLED | 516 | 18 | 22 | 217 |
| Gallaudet University Total | | 1,881 | | | |
| George Mason University Libraries | FILLED | 9,633 | 59 | 61 | 75 |
| | not FILLED | 4,063 | 32 | 40 | 290 |
| George Mason University Libraries Total | | 13,696 | | | |
| George Washington University | FILLED | 6,371 | 61 | 67 | 82 |
| | not FILLED | 2,566 | 31 | 50 | 189 |
| George Washington University Total | | 8,937 | | | |
| George Washington University Jacob Burns Law Library | not FILLED | 4 | 0 | 1 | 0 |
| George Washington University Jacob Burns Law Library Total | | 4 | | | |
| Georgetown University | FILLED | 12,953 | 53 | 54 | 87 |
| | not FILLED | 2,638 | 41 | 46 | 293 |
| Georgetown University Total | | 15,591 | | | |
| Georgetown University Law Library | not FILLED | 10 | 4 | 4 | 146 |
| Georgetown University Law Library Total | | 10 | | | |
| Howard University | FILLED | 1,667 | 78 | 85 | 90 |
| | not | 1,238 | 29 | 41 | 133 |

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|---|----------------|---------------|------------------------|---------------------------------|-----------------------------|
| Howard University | FILLED | | | | |
| Howard University Total | | 2,905 | | | |
| Marymount University | FILLED | 2,454 | 54 | 56 | 85 |
| | not FILLED | 1,441 | 17 | 20 | 181 |
| Marymount University Total | | 3,895 | | | |
| Shared Collections Facility | FILLED | 2,038 | 44 | 45 | 152 |
| | not FILLED | 2,313 | 34 | 41 | 1,508 |
| Shared Collections Facility Total | | 4,351 | | | |
| University of the District of Columbia | FILLED | 1,229 | 55 | 56 | 80 |
| | not FILLED | 809 | 15 | 23 | 287 |
| University of the District of Columbia Total | | 2,038 | | | |