

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

May 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	508	52	53	86
	not FILLED	101	48	54	246
American University Total		508			
Catholic University of America	FILLED	166	60	61	100
	not FILLED	29	40	46	239
Catholic University of America Total		166			
Gallaudet University	FILLED	90	47	47	94
	not FILLED	13	12	26	186
Gallaudet University Total		90			
George Mason University Libraries	FILLED	504	59	59	85
	not FILLED	160	39	49	264
George Mason University Libraries Total		504			
George Washington University	FILLED	295	58	59	76
	not FILLED	117	29	37	173
George Washington University Total		295			
Georgetown University	FILLED	852	55	55	83
	not FILLED	123	92	100	258
Georgetown University Total		852			
Howard University	FILLED	89	68	75	98
	not FILLED	56	33	36	185
Howard University Total		89			
Marymount University	FILLED	133	59	59	87
	not FILLED	38	32	47	160
Marymount University Total		133			
Shared Collections Facility	FILLED	153	41	41	115
	not FILLED	139	30	31	488
Shared Collections Facility Total		153			
University of the District of Columbia	FILLED	60	55	63	85
	not FILLED	44	17	19	97
University of the District of Columbia Total		60			