

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

March 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	808	49	52	86
	not FILLED	144	26	39	155
<b>American University Total</b>		<b>808</b>			
Catholic University of America	FILLED	266	48	49	89
	not FILLED	36	43	83	397
<b>Catholic University of America Total</b>		<b>266</b>			
Gallaudet University	FILLED	98	49	49	92
	not FILLED	43	21	21	101
<b>Gallaudet University Total</b>		<b>98</b>			
George Mason University Libraries	FILLED	859	62	62	84
	not FILLED	263	30	48	325
<b>George Mason University Libraries Total</b>		<b>859</b>			
George Washington University	FILLED	549	51	64	83
	not FILLED	186	33	46	173
<b>George Washington University Total</b>		<b>549</b>			
Georgetown University	FILLED	1,239	49	50	100
	not FILLED	187	29	32	230
<b>Georgetown University Total</b>		<b>1,239</b>			
Howard University	FILLED	141	76	78	98
	not FILLED	95	37	38	127
<b>Howard University Total</b>		<b>141</b>			
Marymount University	FILLED	235	45	46	91
	not FILLED	43	31	33	295
<b>Marymount University Total</b>		<b>235</b>			
Shared Collections Facility	FILLED	238	41	44	136
	not FILLED	289	28	41	1,383
<b>Shared Collections Facility Total</b>		<b>289</b>			
University of the District of Columbia	FILLED	107	53	58	92
	not FILLED	51	16	17	351
<b>University of the District of Columbia Total</b>		<b>107</b>			