

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

February 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	788	49	50	91
	not FILLED	145	43	43	387
American University Total		788			
Catholic University of America	FILLED	300	53	54	99
	not FILLED	62	32	32	309
Catholic University of America Total		300			
Gallaudet University	FILLED	119	53	53	64
	not FILLED	54	18	18	219
Gallaudet University Total		119			
George Mason University Libraries	FILLED	920	55	56	74
	not FILLED	327	32	35	477
George Mason University Libraries Total		920			
George Washington University	FILLED	595	53	66	100
	not FILLED	247	23	52	157
George Washington University Total		595			
Georgetown University	FILLED	1,368	49	51	91
	not FILLED	244	34	40	247
Georgetown University Total		1,368			
Howard University	FILLED	162	85	85	103
	not FILLED	111	33	45	159
Howard University Total		162			
Marymount University	FILLED	251	55	63	92
	not FILLED	58	34	46	299
Marymount University Total		251			
Shared Collections Facility	FILLED	249	38	39	123
	not FILLED	363	28	31	1,423
Shared Collections Facility Total		363			
University of the District of Columbia	FILLED	102	55	55	75
	not FILLED	47	16	33	232
University of the District of Columbia Total		102			