

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

September 2018

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	912	42	42	74
	not FILLED	231	23	26	474
American University Total		912			
Catholic University of America	FILLED	372	49	50	96
	not FILLED	92	28	28	352
Catholic University of America Total		372			
Gallaudet University	FILLED	140	47	47	90
	not FILLED	53	10	11	340
Gallaudet University Total		140			
George Mason University Libraries	FILLED	1,125	51	53	78
	not FILLED	563	28	34	140
George Mason University Libraries Total		1,125			
George Washington University	FILLED	729	54	54	85
	not FILLED	273	39	41	266
George Washington University Total		729			
Georgetown University	FILLED	1,470	50	50	99
	not FILLED	302	43	49	314
Georgetown University Total		1,470			
Georgetown University Law Library	not FILLED	4			
Georgetown University Law Library Total		4			
Howard University	FILLED	200	62	100	115
	not FILLED	172	17	65	120
Howard University Total		200			
Marymount University	FILLED	278	45	45	94
	not FILLED	245	4	5	88
Marymount University Total		278			
Shared Collections Facility	FILLED	150	52	52	430
	not FILLED	196	36	45	1,972
Shared Collections Facility Total		196			
University of the District of	FILLED	137	47	47	95
	not	132	11	13	250

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
University of the District of Columbia	FILLED				
University of the District of Columbia Total		137			