

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

August 2018

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	891	45	47	78
	not FILLED	243	37	39	726
American University Total		891			
American University Washington College of Law Library	not FILLED	6			
American University Washington College of Law Library Total		6			
Catholic University of America	FILLED	302	60	60	101
	not FILLED	108	29	29	352
Catholic University of America Total		302			
Gallaudet University	FILLED	151	51	51	70
	not FILLED	57	22	22	407
Gallaudet University Total		151			
George Mason University Libraries	FILLED	923	55	59	86
	not FILLED	528	21	28	214
George Mason University Libraries Total		923			
George Washington University	FILLED	616	70	71	87
	not FILLED	344	27	29	309
George Washington University Total		616			
George Washington University Jacob Burns Law Library	not FILLED	3	0	1	0
George Washington University Jacob Burns Law Library Total		3			
Georgetown University	FILLED	960	57	61	106
	not FILLED	293	28	38	265
Georgetown University Total		960			
Georgetown University Law Library	not FILLED	6	7	7	243
Georgetown University Law Library Total		6			
Howard University	FILLED	127	83	85	85

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Howard University	not FILLED	177	29	30	38
Howard University Total		177			
Marymount University	FILLED	188	46	47	77
	not FILLED	268	10	10	88
Marymount University Total		268			
Shared Collections Facility	FILLED	35	45	45	149
	not FILLED	45	20	20	1,436
Shared Collections Facility Total		45			
University of the District of Columbia	FILLED	132	51	51	68
	not FILLED	105	13	17	701
University of the District of Columbia Total		132			