WRLC Consortium Loan Performance Summary(monthly) for physical item requests

May 20		I	I	I		
Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	214	61	61	58
		not FILLED	15	43	43	295
	DVD	FILLED	3	115	115	11
		not FILLED	2	37	37	251
	Music Score	FILLED	3	92	92	23
	None	not FILLED	8			
American University Total			245			
Catholic University of America	Book	FILLED	65	73	73	76
		not FILLED	7	56	56	388
	Item with CD	FILLED	1	18	18	238
	Music Score	FILLED	5	126	126	80
	None	not FILLED	1			
Catholic University of America Total		79				
Gallaudet	Book	FILLED	30	48	48	85
University		not FILLED	1	43	43	314
Gallaudet U	niversity T	otal	31			
George Mason University Libraries	Book	FILLED	276	65	65	70
		not FILLED	28	22	22	210
	Music Score	FILLED	2	35	35	50
	None	not FILLED	4			
	Other	not FILLED	1	49	49	527
George Mason University Libraries Total			311			
George Washington University	Book	FILLED	110	59	59	79
		not FILLED	9	24	24	218
	DVD	FILLED	1	98	98	69
	None	not FILLED	16			
George Washington University Total		136				
Georgetown University	Book	FILLED	298	75	75	67
		not FILLED	38	20	20	76
	None	FILLED	1			
		not FILLED	11			
	Video cassette	FILLED	1	29	29	170
Georgetown	Universit	y Total	349			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Howard University	Book	FILLED	46	102	102	105
		not FILLED	12	34	34	165
	None	not FILLED	5			
Howard University Total			63			
Marymount University	Book	FILLED	57	58	58	75
		not FILLED	12	44	44	250
	None	not FILLED	1			
Marymount University Total			70			
Shared Collections Facility	Book	FILLED	12	42	42	109
		not FILLED	2			
Shared Collections Facility Total			14			
University of the District of Columbia	Book	FILLED	1	18	18	23
		not FILLED	2			
	None	not FILLED	2			
University of the District of Columbia Total			5			