

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

December 2023

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	138	70	70	57
		not FILLED	5	25	25	416
	DVD	FILLED	14	42	42	23
	Issue	FILLED	1	28	28	121
	Music Score	FILLED	3	62	62	17
	None	not FILLED	4			
American University Total			165			
Catholic University of America	Book	FILLED	51	78	78	40
Catholic University of America Total			51			
Gallaudet University	Book	FILLED	18	60	60	52
		not FILLED	6			
	None	not FILLED	2			
	Other	not FILLED	1			
Gallaudet University Total			27			
George Mason University Libraries	Book	FILLED	188	81	81	52
		not FILLED	17	16	16	115
	None	not FILLED	9			
	Other	FILLED	1	73	73	70
		not FILLED	1	16	16	697
George Mason University Libraries Total			216			
George Washington University	Book	FILLED	111	79	81	54
		not FILLED	7	10	10	172
	DVD	FILLED	1	96	96	2
	Manuscript	FILLED	1	77	77	2
	None	not FILLED	5			
George Washington University Total			125			
Georgetown University	Book	FILLED	193	74	74	46
		not FILLED	23	38	38	298
	DVD	FILLED	2	71	71	11
		not FILLED	2	23	23	178
	None	not FILLED	10			
Georgetown University Total			230			
Howard University	Book	FILLED	25	97	97	55
		not FILLED	8	15	15	73

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Howard University	None	not FILLED	10			
Howard University Total			43			
Marymount University	Book	FILLED	35	72	72	60
		not FILLED	2			
Marymount University Total			37			
Shared Collections Facility	Book	FILLED	5	66	66	129
Shared Collections Facility Total			5			
University of the District of Columbia	Book	FILLED	14	54	54	97
		not FILLED	2			
	None	not FILLED	7			
University of the District of Columbia Total			23			