

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

August 2022

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Blu-Ray	FILLED	2	62	62	83
	Book	FILLED	406	53	53	65
		not FILLED	33	48	48	153
	DVD	FILLED	17	59	59	37
		not FILLED	7			
	Issue	not FILLED	1	52	52	480
	Music Score	FILLED	1	45	45	28
	None	not FILLED	7			
American University Total			474			
Catholic University of America	Book	FILLED	112	77	77	56
		not FILLED	11	74	74	197
	Music Score	FILLED	2	117	117	97
	None	not FILLED	8			
	Other	FILLED	1	73	73	4
Catholic University of America Total			134			
Gallaudet University	Book	FILLED	56	66	66	62
		not FILLED	9	7	7	99
	None	not FILLED	1			
	Other	not FILLED	1	39	39	144
Gallaudet University Total			67			
George Mason University Libraries	Book	FILLED	514	52	52	79
		not FILLED	58	23	23	117
	DVD	FILLED	1	41	41	3
	Map	FILLED	1	136	136	76
	Music Score	FILLED	1	48	48	145
	None	not FILLED	14			
	Other	FILLED	8	35	35	70
George Mason University Libraries Total			597			
George Washington University	Book	FILLED	240	66	66	75
		not FILLED	18	49	49	155
	DVD	FILLED	6	64	64	61
	Issue	FILLED	5	62	62	84
	None	FILLED	2	78	78	11
		not FILLED	25			
George Washington University Total			296			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	FILLED	465	69	69	78
		not FILLED	33	34	34	128
	DVD	FILLED	5	61	61	40
	Issue	FILLED	1	51	51	70
	None	not FILLED	27			
	Video cassette	FILLED	1	42	42	122
Georgetown University Total			532			
Howard University	Book	FILLED	66	73	73	81
		not FILLED	22	14	14	88
	Music Score	FILLED	1	47	47	114
	None	not FILLED	13			
	Other	not FILLED	1			
Howard University Total			103			
Marymount University	Book	FILLED	97	64	64	60
		not FILLED	15	25	25	187
	None	not FILLED	5			
Marymount University Total			117			
Shared Collections Facility	Book	FILLED	20	61	61	75
		not FILLED	1	76	76	503
Shared Collections Facility Total			21			
University of the District of Columbia	Book	FILLED	23	62	62	41
		not FILLED	7	4	4	19
	None	not FILLED	11			
University of the District of Columbia Total			41			