

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

September 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	479	56	56	60
		not FILLED	54	13	13	152
	DVD	FILLED	8	84	84	20
		not FILLED	30			
	Music Score	FILLED	1	79	79	20
		not FILLED	3			
None	not FILLED	11				
American University Total			586			
Catholic University	Book	FILLED	112	52	52	56
		not FILLED	72	3	3	14
	Issue	FILLED	1	31	31	88
	Music Score	FILLED	2	47	47	37
	None	not FILLED	1			
	Other	FILLED	1	70	70	19
not FILLED		1				
Catholic University Total			190			
Gallaudet University	Book	not FILLED	2			
Gallaudet University Total			2			
George Mason University	Book	FILLED	540	59	59	68
		not FILLED	61	24	24	131
	DVD	FILLED	1	50	50	18
		not FILLED	1	72	72	448
	Music Score	FILLED	3	29	29	23
	None	not FILLED	30			
Other	FILLED	4	45	45	42	
George Mason University Total			640			
George Washington University	Book	FILLED	310	63	63	66
		not FILLED	26	17	19	138
	DVD	FILLED	9	56	56	56
	Issue	FILLED	1	35	35	73
	Microform	FILLED	1	45	45	0
None	not FILLED	10				
George Washington University Total			357			
Georgetown University	Book	FILLED	654	58	58	53
		not FILLED	39	10	10	97
	DVD	FILLED	14	49	49	51

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	DVD	not FILLED	3	14	14	40
	None	not FILLED	21			
	Video cassette	FILLED	2	111	111	31
		not FILLED	1			
Georgetown University Total			734			
Howard University	Book	FILLED	39	57	57	65
		not FILLED	51			
	Manuscript	not FILLED	1			
	Music Score	FILLED	2	38	38	33
		not FILLED	1			
	None	not FILLED	9			
Howard University Total			103			
Marymount University	Book	FILLED	138	55	55	60
		not FILLED	15	8	8	22
	DVD	FILLED	2	36	36	156
Marymount University Total			155			
University of the District of Columbia	Book	FILLED	43	51	51	80
		not FILLED	73	1	1	5
	None	not FILLED	17			
University of the District of Columbia Total			133			