

## WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

November 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	417	42	42	62
		not FILLED	35	23	23	153
	DVD	FILLED	6	60	60	17
		not FILLED	4			
	None	not FILLED	10			
	Sound Recording	FILLED	1	50	50	52
<b>American University Total</b>			<b>473</b>			
Catholic University	Book	FILLED	106	62	62	68
		not FILLED	42	14	14	26
	Manuscript	FILLED	2	52	52	108
		not FILLED	2			
	Music Score	FILLED	2	68	68	25
	None	FILLED	1	51	51	25
not FILLED		3				
<b>Catholic University Total</b>			<b>158</b>			
Gallaudet University	Book	not FILLED	2			
<b>Gallaudet University Total</b>			<b>2</b>			
George Mason University	Book	FILLED	520	57	57	62
		not FILLED	69	34	34	188
	DVD	FILLED	1	47	47	3
	Music Score	FILLED	1	41	41	2
	None	not FILLED	26			
		FILLED	5	70	70	38
		not FILLED	1	72	72	265
Sound Recording	FILLED	1	30	30	72	
<b>George Mason University Total</b>			<b>624</b>			
George Washington University	Book	FILLED	308	56	56	63
		not FILLED	29	29	29	183
	DVD	FILLED	4	56	56	101
	Manuscript	FILLED	2	61	61	18
		not FILLED	1	27	27	167
None	not FILLED	22				
<b>George Washington University Total</b>			<b>366</b>			
Georgetown University	Book	FILLED	508	53	53	64
		not FILLED	41	19	19	200

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	DVD	FILLED	7	103	103	68
		not FILLED	1	45	45	360
	Issue	FILLED	1	69	69	47
		not FILLED	1			
	None	not FILLED	25			
	Video cassette	not FILLED	1			
<b>Georgetown University Total</b>			<b>585</b>			
Howard University	Book	FILLED	60	72	72	80
		not FILLED	24	21	21	104
	Music Score	FILLED	2	45	47	213
	None	not FILLED	18			
<b>Howard University Total</b>			<b>104</b>			
Marymount University	Book	FILLED	100	60	60	52
		not FILLED	9	14	14	115
	None	not FILLED	1			
<b>Marymount University Total</b>			<b>110</b>			
University of the District of Columbia	Book	FILLED	29	79	79	70
		not FILLED	52	6	6	22
	DVD	FILLED	1	149	149	22
	None	not FILLED	11			
<b>University of the District of Columbia Total</b>			<b>93</b>			