

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

August 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	347	60	60	54
		not FILLED	30	4	4	45
	DVD	not FILLED	2			
	None	not FILLED	17			
	Sound Recording	FILLED	2	86	86	116
American University Total			398			
Catholic University	Book	FILLED	71	35	35	67
		not FILLED	60	1	1	2
	None	not FILLED	2			
Catholic University Total			133			
George Mason University	Book	FILLED	354	57	57	54
		not FILLED	38	7	7	19
	DVD	FILLED	1	71	71	90
	Music Score	FILLED	1	52	52	99
	None	not FILLED	17			
	Other	FILLED	6	56	56	68
not FILLED		1				
George Mason University Total			418			
George Washington University	Book	FILLED	236	58	58	68
		not FILLED	16	19	19	52
	DVD	FILLED	2	103	103	101
	Manuscript	FILLED	1	49	49	41
	None	not FILLED	14			
George Washington University Total			269			
Georgetown University	Book	FILLED	395	60	60	60
		not FILLED	22	4	5	26
	None	not FILLED	12			
Georgetown University Total			429			
Howard University	Book	FILLED	57	46	46	77
		not FILLED	17	7	7	59
	None	not FILLED	7			
Howard University Total			81			
Marymount University	Book	FILLED	89	51	51	43
		not FILLED	7	5	5	48
	DVD	FILLED	2	71	71	12
	None	not	1			

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Marymount University		FILLED				
Marymount University Total			99			
University of the District of Columbia	Book	FILLED	26	62	62	51
		not FILLED	40	2	2	2
	DVD	not FILLED	1			
	None	not FILLED	16			
University of the District of Columbia Total			83			