

WRLC Consortium Loan Performance Summary(monthly)

for physical item requests

January 2021

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	Book	FILLED	326	144	144	118
		not FILLED	109	72	72	369
	DVD	FILLED	4	170	170	8
		not FILLED	1	169	169	504
	Music Score	FILLED	3	226	226	193
	None	not FILLED	7			
	Sound Recording	FILLED	1	260	260	25
American University Total			451			
Catholic University	Book	FILLED	53	134	134	107
		not FILLED	100	7	7	25
	Item with CD	not FILLED	1			
	Manuscript	FILLED	1	27	27	239
		not FILLED	1			
	None	not FILLED	5			
Catholic University Total			161			
Gallaudet University	Book	not FILLED	2			
Gallaudet University Total			2			
George Mason University	Book	FILLED	284	162	162	112
		not FILLED	87	136	136	514
	Issue	FILLED	1	218	218	146
		not FILLED	2	71	71	241
	Music Score	FILLED	2	164	164	19
	None	not FILLED	28	26	26	204
	Other	FILLED	4	125	125	55
	Sound Recording	FILLED	1	147	147	45
George Mason University Total			409			
George Washington University	Book	FILLED	279	168	168	124
		not FILLED	52	137	137	431
	DVD	FILLED	4	110	110	311
	Map	FILLED	1	232	232	94
	Music Score	FILLED	2	161	161	7
	None	not FILLED	28			
George Washington University Total			366			
Georgetown University	Book	FILLED	510	140	141	111
		not	73	117	117	569

Lender Institution	Material Type	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
Georgetown University	Book	FILLED				
	DVD	FILLED	5	114	114	7
		not FILLED	1	260	260	883
	Issue	FILLED	1	192	192	29
	None	not FILLED	42			
	Video cassette	not FILLED	1	139	139	501
Georgetown University Total			633			
Marymount University	Book	FILLED	86	140	140	126
		not FILLED	26	114	114	516
	None	not FILLED	5	88	88	299
Marymount University Total			117			
Shared Collections Facility	Book	FILLED	8	355	355	60
		not FILLED	2	85	85	266
Shared Collections Facility Total			10			
University of the District of Columbia	Book	FILLED	9	638	638	102
		not FILLED	92	19	25	17
	None	not FILLED	16			
University of the District of Columbia Total			117			