

WRLC Consortium Loan Performance Summary(ytd)

for physical item requests of books in FY2020

Date run: 7/10/2020

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	7,526	51	52	76
	not FILLED	1,455	36	39	378
American University Total		8,981			
Catholic University of America	FILLED	1,953	57	76	96
	not FILLED	1,133	22	56	182
Catholic University of America Total		3,086			
Gallaudet University	FILLED	1,081	48	56	74
	not FILLED	555	19	86	348
Gallaudet University Total		1,636			
George Mason University Libraries	FILLED	8,282	59	86	76
	not FILLED	3,166	52	181	460
George Mason University Libraries Total		11,448			
George Washington University	FILLED	4,664	55	59	76
	not FILLED	2,051	24	38	333
George Washington University Total		6,715			
George Washington University Jacob Burns Law Library	not FILLED	5	0	11	15
George Washington University Jacob Burns Law Library Total		5			
Georgetown University	FILLED	11,030	56	58	76
	not FILLED	2,293	37	43	345
Georgetown University Total		13,323			
Howard University	FILLED	1,408	63	77	92
	not FILLED	996	29	72	168
Howard University Total		2,404			
Marymount University	FILLED	2,292	53	70	81
	not FILLED	594	55	117	523
Marymount University Total		2,886			
Shared Collections Facility	FILLED	2,387	50	52	132
	not FILLED	1,923	40	63	2,669
Shared Collections Facility Total		4,310			

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
University of the District of Columbia	FILLED	857	51	57	78
	not FILLED	713	11	26	95
University of the District of Columbia Total		1,570			