

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

June 2020

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	not FILLED	1			
<b>American University Total</b>		<b>1</b>			
Gallaudet University	not FILLED	2			
<b>Gallaudet University Total</b>		<b>2</b>			
George Washington University	not FILLED	1			
<b>George Washington University Total</b>		<b>1</b>			
Georgetown University	not FILLED	3			
<b>Georgetown University Total</b>		<b>3</b>			
Marymount University	not FILLED	1			
<b>Marymount University Total</b>		<b>1</b>			
Shared Collections Facility	not FILLED	9			
<b>Shared Collections Facility Total</b>		<b>9</b>			
University of the District of Columbia	not FILLED	4			
<b>University of the District of Columbia Total</b>		<b>4</b>			