

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

October 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	942	41	44	70
	not FILLED	152	28	34	257
<b>American University Total</b>		<b>942</b>			
Catholic University of America	FILLED	291	64	84	86
	not FILLED	93	36	79	192
<b>Catholic University of America Total</b>		<b>291</b>			
Gallaudet University	FILLED	116	47	47	74
	not FILLED	69	17	79	144
<b>Gallaudet University Total</b>		<b>116</b>			
George Mason University Libraries	FILLED	1,147	49	66	67
	not FILLED	344	30	112	216
<b>George Mason University Libraries Total</b>		<b>1,147</b>			
George Washington University	FILLED	631	49	51	73
	not FILLED	280	23	26	134
<b>George Washington University Total</b>		<b>631</b>			
Georgetown University	FILLED	1,653	52	54	68
	not FILLED	330	31	34	184
<b>Georgetown University Total</b>		<b>1,653</b>			
Howard University	FILLED	174	68	74	92
	not FILLED	120	37	62	150
<b>Howard University Total</b>		<b>174</b>			
Marymount University	FILLED	295	49	66	71
	not FILLED	50	41	79	235
<b>Marymount University Total</b>		<b>295</b>			
Shared Collections Facility	FILLED	384	46	46	89
	not FILLED	199	35	38	470
<b>Shared Collections Facility Total</b>		<b>384</b>			
University of the District of Columbia	FILLED	131	49	54	69
	not FILLED	82	14	45	107
<b>University of the District of Columbia Total</b>		<b>131</b>			