

WRLC Consortium Loan Performance Summary(monthly)
for physical item requests of books

November 2019

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	921	42	42	66
	not FILLED	129	21	21	245
American University Total		921			
Catholic University of America	FILLED	234	62	75	92
	not FILLED	78	48	75	288
Catholic University of America Total		234			
Gallaudet University	FILLED	122	40	55	59
	not FILLED	43	12	40	84
Gallaudet University Total		122			
George Mason University Libraries	FILLED	1,046	53	66	66
	not FILLED	311	30	74	183
George Mason University Libraries Total		1,046			
George Washington University	FILLED	433	51	52	67
	not FILLED	326	10	11	53
George Washington University Total		433			
Georgetown University	FILLED	1,367	51	52	76
	not FILLED	219	29	33	198
Georgetown University Total		1,367			
Howard University	FILLED	175	62	70	88
	not FILLED	124	27	33	127
Howard University Total		175			
Marymount University	FILLED	266	54	62	68
	not FILLED	49	34	75	224
Marymount University Total		266			
Shared Collections Facility	FILLED	285	50	50	104
	not FILLED	150	33	38	350
Shared Collections Facility Total		285			
University of the District of Columbia	FILLED	81	54	62	78
	not FILLED	66	11	20	62
University of the District of Columbia Total		81			