

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

July 2018

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	82	47	47	77
	not FILLED	34	22	22	1,019
<b>American University Total</b>		<b>82</b>			
American University Washington College of Law Library	not FILLED	2			
<b>American University Washington College of Law Library Total</b>		<b>2</b>			
Catholic University of America	FILLED	22	76	76	76
	not FILLED	27	37	37	859
<b>Catholic University of America Total</b>		<b>27</b>			
Gallaudet University	FILLED	14	65	65	105
	not FILLED	10	19	19	119
<b>Gallaudet University Total</b>		<b>14</b>			
George Mason University Libraries	FILLED	100	57	57	134
	not FILLED	58	37	37	160
<b>George Mason University Libraries Total</b>		<b>100</b>			
George Washington University	FILLED	57	87	87	102
	not FILLED	44	43	43	365
<b>George Washington University Total</b>		<b>57</b>			
Georgetown University	FILLED	144	67	72	83
	not FILLED	58	99	102	561
<b>Georgetown University Total</b>		<b>144</b>			
Howard University	FILLED	14	64	64	91
	not FILLED	12	4	4	1,397
<b>Howard University Total</b>		<b>14</b>			
Marymount University	FILLED	19	49	49	62
	not FILLED	21	15	15	135
<b>Marymount University Total</b>		<b>21</b>			
Shared Collections Facility	FILLED	5	47	47	47
	not FILLED	3	17	17	104
<b>Shared Collections Facility Total</b>		<b>5</b>			