

**WRLC Consortium Loan Performance Summary(monthly)**  
for physical item requests of books

December 2018

Lender Institution	Request Status	# of requests	Avg Process Time (hrs)	Avg Complete Request Time (hrs)	Avg Patron Pickup Time(hrs)
American University	FILLED	524	71	74	77
	not FILLED	110	64	71	342
<b>American University Total</b>		<b>524</b>			
Catholic University of America	FILLED	150	72	72	81
	not FILLED	41	39	39	268
<b>Catholic University of America Total</b>		<b>150</b>			
Gallaudet University	FILLED	61	71	71	133
	not FILLED	43	19	19	230
<b>Gallaudet University Total</b>		<b>61</b>			
George Mason University Libraries	FILLED	503	85	86	73
	not FILLED	270	56	65	378
<b>George Mason University Libraries Total</b>		<b>503</b>			
George Washington University	FILLED	402	76	80	90
	not FILLED	161	35	38	254
<b>George Washington University Total</b>		<b>402</b>			
Georgetown University	FILLED	567	58	60	98
	not FILLED	178	40	41	421
<b>Georgetown University Total</b>		<b>567</b>			
Howard University	FILLED	72	127	133	67
	not FILLED	75	44	44	185
<b>Howard University Total</b>		<b>75</b>			
Marymount University	FILLED	120	88	88	91
	not FILLED	75	40	40	556
<b>Marymount University Total</b>		<b>120</b>			
Shared Collections Facility	FILLED	100	85	85	229
	not FILLED	109	35	38	1,577
<b>Shared Collections Facility Total</b>		<b>109</b>			
University of the District of Columbia	FILLED	60	71	72	83
	not FILLED	35	19	19	425
<b>University of the District of Columbia Total</b>		<b>60</b>			